

# Find Wellbeing Privacy Policy & Terms

Find Wellbeing recognizes the importance of protecting the privacy of all information provided by users of our web sites, subscribers to our services, healthcare partners and all other customers of our products and services. We created this policy with a fundamental respect for our customers' right to privacy and to guide our relationships with our customers. This Privacy Statement discloses the privacy practices for all products and services owned by Find Wellbeing.

## **Information Collection and Use**

Find Wellbeing collects information from our website users, health partners and other customers. In this section of our Privacy Statement, we describe the type of information we collect and how we use it to provide better services to our customers.

# **Enquiries**

Using our website and signing up for selected services. Upon enquiry, users are required to give their contact information (such as name, e-mail address, and phone number). For internal purposes, we use this information to communicate with potential clients and provide requested services, and, for our website visitors, to provide a more personalized experience on our sites. We also may collect demographic information. We use aggregate demographic information about our audience to improve our service, for marketing purposes and/or industry reporting purposes.

For our services that require payment, we also collect credit card information (such as account name, number and expiration date), which is used for billing purposes only.

### Refer A Friend

If customers elect to use our referral service to inform a friend about our sites and services, we may ask them for the friend's name, interests and e-mail address. Find Wellbeing will store and use this information to send the friend an invitation. This information may also be used to provide information about our company and related products and services. The friend may contact us as specified in the tell-a-friend message to request that no further communications be sent.

#### **Contact Us**

We have features where our customers can submit information to us (such as our feedback forms). Where such submissions include requests for service, support or information, we may forward them to our care specialist, as needed, to best respond to the specific request. In addition, we may retain e-mails and other information sent to us for our internal administrative purposes, and to help us to serve customers better.

By clicking SUBMIT you consent to receiving SMS messages. Messages and Data rates may apply. Message frequency will vary. Reply Help to get more assistance. Reply Stop to Opt-out of messaging. Find Wellbeing will not share any information collected as part of SMS consent with any third parties or affiliates.

All the above categories exclude text messaging originator opt-in data and consent.

Contact Us: Service Updates, Special Offers

Find Wellbeing will never send email notifications to users unless they specifically request so.

#### **Permission**

Our customers are given the opportunity to choose whether to receive information from our affiliates and us not directly related to the product or service for which they registered (or which they otherwise agreed to receive).

Please note that we will endeavor to implement your permission requests within a reasonable time, although for a time you may continue to receive mailings, etc., transmitted based on information released prior to the implementation of your request. In addition, please note that even after such request is implemented, your page will continue to update information directly related to the service for which you registered (or which you otherwise agreed to receive), so you always are kept updated.

# Security

We use reasonable precautions to protect our customers' personal information and to store it securely. Sensitive information that is transmitted to us online (such as credit card number) is encrypted and is transmitted to us securely. In addition, access to all of our customers' information, not just the sensitive information mentioned above, is restricted. Finally, the servers on which we store personally identifiable information are kept in a secure environment.

#### Links

Find Wellbeing is not responsible for the privacy practices or content of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each web site to which we may link that may collect personally identifiable information.

# **Notification and Changes**

If we change our Privacy Statement, we will post those changes on this page so our users are aware of what information we collect, how we use it and under which circumstances, if any, we disclose it. Users should check this policy frequently to keep abreast of any changes.