



STRATEGIC PLAN

2025-2028

> VISION

We wish to work alongside other healthcare, aged care and disability support professionals and organisations to improve the wellbeing of individuals requiring care.

> OUR PURPOSE

We will provide emotional and social support services to our ageing individuals, those with mobility issues and to those who require daily additional support.



KEY STRATEGIES

Enhanced Service Delivery

WHAT THIS LOOKS LIKE

- Person-centred care
- Fit for purpose facilities
- Innovative and evolving supports
- A safe environment for our clients
- Technology to enhance client experience

Growing a Workforce for Now and the Future

- A positive team culture
- A well skilled workforce
- A clear career pathway and opportunities through succession planning
- A focus on health and wellness
- An innovative approach to workforce models

Growth for Future Generations

- A clear path forward
- Certainty and stability
- Investment where we can make the most impact
- A clear understanding of what the community wants and needs
- Valued community engagement through Hildasid Farm