



## **Service Eligibility Policy: Minimum Age Requirement**

### **Purpose**

The purpose of this policy is to outline the minimum age requirement for accessing services provided by Find Wellbeing in compliance with relevant Australian laws and regulations.

### **Policy Statement**

At Find Wellbeing, we are committed to ensuring that our services are provided to eligible individuals in a manner that aligns with both our business practices and the legal framework in Australia. As such, we do not offer or provide services to individuals who are under the age of 18 years.

### **Eligibility Criteria**

- **Minimum Age Requirement:** To access any of the services provided by Find Wellbeing, individuals must be 18 years of age or older.
- **Verification:** All customers may be required to provide valid identification or documentation to verify their age before accessing services.

### **Exclusions**

This policy applies to all services offered by Find Wellbeing. Any individual who does not meet the minimum age requirement will be ineligible to receive services from us.



## **Compliance with Australian Laws**

This policy has been developed in accordance with Australian legal requirements and industry standards that mandate age restrictions for certain services. We reserve the right to refuse service to anyone who does not meet the age requirements.

## **Responsibility**

All staff members are responsible for ensuring that the age verification process is followed and for communicating this policy to customers as needed.

## **Policy Review**

This policy will be reviewed regularly to ensure compliance with any updates to Australian legislation or internal business requirements.

## **For further inquiries, please contact us at:**

**Phone number:** 1-300-883-8300

**Email address:** [findcare@findwellbeing.com.au](mailto:findcare@findwellbeing.com.au)

**Website:** <https://findwellbeing.com.au/>

This policy provides a framework for age restrictions enforcing the minimum age requirement. You can adapt it to suit your specific business and legal needs.

